

# **Online Media Associate (Multiple Languages Available) New Grad - Wroclaw**

**\*\*\* MBA candidates need not apply \*\*\***

**This position is based in Wroclaw, Poland.**

**This position is available in the following languages: French, German and Russian.**

## **The area: SMB Sales and Operations**

When our millions of advertisers and publishers are happy, so are we! As small business experts, we help get local entrepreneurs on the map, and deliver a beautifully simple, intuitive experience that enables customers to grow their businesses with us. By spotting and analyzing customer needs and trends, our innovative teams of strategists, account developers and customer support specialists work together on scalable solutions for each business, no matter its age or size.

## **The role: Online Media Associate, New Grad**

As a recent university graduate with strong analytical skills you will help Google customers get the most out of their advertising efforts. You will have the opportunity to work in an innovative and creative environment where change happens. Your objective is to provide our advertisers with the best possible service. Your specific responsibilities will depend on the product area and your skills and experience. They could include managing advertiser accounts, developing compelling advertising solutions for advertisers, developing scalable support solutions or providing analytical and reporting support. You'll work with advertisers by providing customer service via email, educational solutions and community forums. You will also provide analytical support to increase account performance. All associates will be part of a large, lively, accommodating and

collegial team environment.

Your career development is as unique and varied as the Googlers we hire, and begins the minute you set foot in a Google office. Because we care about the long-term personal and professional growth of our Associates, we created the Online Media Associate Program (OMAP), a two-year, team-based developmental program for new hires. OMAP equips you with the business, marketing, analytical and leadership skills needed to be successful at Google, while helping you develop a strong-knit community of Googlers across the business.

### **Responsibilities:**

- Provide outstanding customer service and sales support to Google's advertisers, publishers and/or users
- Provide analytical support and collaborate with account managers to improve account performance
- Collaborate with Specialists, Engineers, and Product team members on new feature development
- Work collaboratively with your team to improve account performance for new and existing markets/products and proactively identify customer problems and develop creative solutions
- Provide outstanding customer service to Google's advertisers, publishers and/or users through e-mail or other means of support

### **Requirements:**

- Recent or soon-to-be university graduate with strong academic performance in a Bachelors/Masters degree (or equivalent)
- Experience in data analysis and reporting through part-time or internship role is desired. Client service or account management experience is a bonus
- Proven track record of exceptional performance and high productivity
- Attention to detail with the ability to complete large volumes of work quickly and on deadline
- Excellent written and verbal communication skills in English and fluency in

French, German, or Russian.

Your CV must be submitted in English, and accompanied by university transcripts or full grade summary.

For more information and immediate consideration, please apply at this URL:

[http://www.google.com/intl/en/jobs/students/sga/undergrad/fulltime/emea/online-media-associate-multiple-languages-available-new-grad-wroclaw-1/#src=stockholm&utm\\_source=stockholm&utm\\_medium=jobposting&utm\\_campaign=trial](http://www.google.com/intl/en/jobs/students/sga/undergrad/fulltime/emea/online-media-associate-multiple-languages-available-new-grad-wroclaw-1/#src=stockholm&utm_source=stockholm&utm_medium=jobposting&utm_campaign=trial)

Please **ONLY** apply online. Emailed resumes will **NOT** be considered.